



Answers to Frequently Asked Questions about the Doble Client Conference

Attendance at the International Doble Client Conference is one of the benefits of being a Doble Services Agreement client. Despite the current economic times, we are expecting a strong turnout for this year's Conference.

Frequently people ask us the following questions, and we wanted to be able to provide all our clients with this important information.

Is There a Cost to Attend the Doble Client Conference?

No – there is no admission fee to attend the Conference. The Conference is one of the benefits of being a Doble Services Agreement Client. You will only need to pay for travel, lodging and incidental expenses. See information about provided meals later in this document.

What Meetings and Activities CAN I Attend?

As a **Doble Utility, Industrial or Testing Client** – designated with a Blue Badge – you can attend all the meetings, presentations, activities and events. The only exceptions are the Oil, DGA of LTCs and Field Processing Subcommittee Meetings. These are for members only due to space constraints and their nature as “Working Groups.” If you are interested in joining one of these three committees email events@doble.com for more information.

As a **Doble Manufacturing Client** – designated with a Red Badge – you can attend all the presentations, activities and events EXCEPT for the Client Committee Meetings. These meetings are highlighted in blue on the pocket schedule.

Are the Client Committee Meetings for Members Only?

You do NOT need to be a Committee Member in order to attend the Client Committee Meetings. Any Doble Client from a Utility, Industrial or Testing company (Blue Badge) is encouraged to attend these meetings. Again with the exception of the Oil, DGA of LTC and Field Processing Subcommittees which are members only.

What Meetings & Activities SHOULD I Attend?

We realize that the Conference schedule can be confusing with the multiple tracks and several activities going on at once. We recommend you take the following steps to find out what are the rights sessions for YOU:

- Review the list of 60+ Technical Presentations at:
http://www.doble.com/content/products/Conference_2009_Tentative_Session_Program_3.17.2009.pdf.
Are any of them on apparatus your company owns or problems your company is facing?

If so, make it a must to attend those sessions.

- Note: An email is being sent out to Doble Clients on Monday, March 23rd with the link to the posted 2009 Conference Papers. Make it a point to read the papers on the topics you are most interested in. Each presenter has 20 minutes to make their presentation, followed by 10 minutes for Q&A from the audience. Read the papers and come prepared with questions! If you don't feel comfortable asking a question, write it down and give it to a member of the Doble staff and they will make sure it gets asked.
- Are there any topics on the Training Track that you or your colleagues would benefit from attending? You can find the entire list with detailed descriptions at: http://www.doble.com/content/products/Tutorial_and_Training_Track_Descriptions_&_Details.pdf
- User Group Meetings – Do you work closely with a particular piece of equipment or want to learn the latest technology? Or maybe you just want to give our Product Managers some feedback? Then we recommend you attend the appropriate User Group Meetings.
- Are you interested in earning Continuing Education Units (CEUs)? Doble CEUs are accepted by many state licensing boards for P.E. certification and renewals, and many also qualify for NETA's CTD program. Check the conference handout about CEUs or the Doble website for additional information on which Conference sessions offer CEUs.
- Talk to your Client Service Engineer! Your Doble Client Service Engineer will be happy to help you pick the right sessions for you and your position. If you do not know who your Client Service Engineer is please email help@doble.com and we will have them contact you. On site at the Conference, stop by the Doble Registration Desk and we can connect you with your Client Service Engineer.
- Don't miss out on great networking and social activities! Make sure to visit the exhibitors at the Industry Expo. Stop by the Hospitality Suites, located on the 7th and upper floors of the Westin. And make sure to attend the Thursday night Client Reception and Dinner. All free of charge!

My Schedule Does Not Allow Me to Attend the Entire Conference. Can I Come for Just One Day, or Even One Presentation?

Yes! You may attend as much – or as little – of the Conference as your schedule permits. This is especially noteworthy for clients within driving distance of the Conference.

What Do the Committee Abbreviations Stand For?

You'll find these abbreviations used frequently to denote the main Doble Client Committees:

- **ACCA:** Arresters, Capacitors, Cables and Accessories Committee
- **AMM:** Asset and Maintenance Management Committee
- **BIIT:** Bushings, Insulators and Instrument Transformers Committee
- **CB:** Circuit Breakers Committee

- **IM:** Insulating Materials Committee
- **PACC:** Protection, Automation, Controls and Communications Committee
- **RM:** Rotating Machinery Committee
- **TX:** Transformers Committee

Are Meals Provided?

The following meals are offered as part of the Boston Conference schedule, and are free of charge:

- Continental breakfast is offered at the Westin on Monday.
- Early morning, mid-morning and afternoon coffee breaks are provided daily.
- Lunch is offered in the Industry Expo on Monday, Wednesday and Thursday.
- There is a Gala Dinner clients can sign up for on Thursday evening. (Companions welcome)
- Don't forget the Hospitality Suites in the evenings Sunday through Wednesday with their lavish spreads! (Companions welcome)
- Training Track Attendees: breakfast will be provided at the Boston Park Plaza on Monday through Thursday. Lunch will be provided there on Monday and Tuesday.

What Solutions Will YOU Bring Back to Your Company?

Throughout the week take notes on points of key interest to you and your company. Specify any action items your company should immediately consider based on information presented by your peers at the Conference. Many veteran Conference attendees draft such "highlights" into their trip report and share it in a debriefing with their team members and/or management upon return.

If you have any additional questions please email events@double.com or call 617-926-4900.

Hope you have an enjoyable and beneficial experience at the Conference!