



## **Answers to Frequently Asked Questions about the Doble Fall Client Committee Meetings and Protection Testing Users Group Meeting (PTUG)**

Attendance at the September/October Doble Client Committee Meetings is a key benefit of being a Doble Services Agreement client. And for companies who use Doble's F-series Protection Instruments and have a current ProTesT license, the annual PTUG provides two full days of technical presentations free of charge.

Frequently people ask us the following questions about these two annual events, and we wanted to be able to provide all our clients with this important information.

### **Is There a Cost to Attend the Fall Client Committee Meetings and PTUG?**

No – there is no admission fee to attend the Client Committee Meetings (Sunday - Thursday program). There is also no charge for customers with a current ProTesT license to attend the two days of PTUG technical presentations (Tuesday and Weds). You will only need to pay for travel, lodging and incidental expenses. See information about provided meals later in this document.

There IS a small admission charge for the three PTUG training workshops (Sunday "Basic Protective Relaying Theory", Monday "Introduction to ProTesT" and Thursday "Advanced ProTesT Settings") There is also a small admission charge for the optional Friday Laboratory Diagnostics Seminar. These nominal admission charges cover breakfast and lunch and course materials.

### **What Meetings and Activities CAN I Attend?**

As a **Doble Utility, Industrial or Testing Client** – designated with a Blue Badge – you can attend all the meetings and activities throughout the week. The only exceptions are the Oil, DGA of LTCs and Field Processing Subcommittee Meetings. These are for members only due to space constraints and their nature as “Working Groups.” If you are interested in joining one of these three committees email [events@doble.com](mailto:events@doble.com) for more information.

As a **Doble Manufacturing Client** – designated with a Red Badge – you can attend just the PTUG workshops and technical sessions. These meetings are highlighted in green on the pocket schedule. **IMPORTANT:** Red Badges may not attend the Client Committee Meetings, which are for utility, testing and industrial clients only.

Everyone - including spouses and guests of attendees - are welcome and encouraged to attend the evening receptions in the Doble Product Room on Sunday, Monday and Tuesday evenings.

Everyone is also encouraged to join in on the Wednesday night Group Social Event, for a fee of \$ 35.00 per person (a \$ 75.00 value)



## **Are the Client Committee Meetings for Members Only?**

You do NOT need to be a Committee Member in order to attend the Client Committee Meetings. Any Doble Client from a Utility, Industrial or Testing company (Blue Badge) is encouraged to attend these meetings. Again with the exception of the Oil, DGA of LTC and Field Processing Subcommittees which are members only.

## **What Meetings & Activities SHOULD I Attend?**

We realize that the Conference schedule can be confusing. We recommend you take the following steps to find out what are the rights sessions for YOU:

- If you are attending the PTUG and represent a utility, testing or industrial company, you are also welcome to attend any of the Client Committee Meetings that interest you. Likewise, any utility, testing or industrial company delegate attending the Client Committee Meetings is welcome to attend any of the Tuesday and Wednesday PTUG presentations. Detailed agendas are available for your reference.
- We have purposely set up the agenda so there is minimal overlap in the Client Committee Meetings. Even if your area of interest is limited to just one or a few Committees, we encourage you to attend all the meetings.
- Review the detailed agendas - what subjects are of direct interest to you and your company? Make sure and attend those sessions and if possible, actively participate! If you have a topic you wish to discuss that is NOT on the agenda, please bring it up! If you don't feel comfortable speaking up from the audience, simply approach a member of the Doble team and they will make the request for you.
- User Group Meetings – Do you work closely with a particular piece of equipment or want to learn the latest technology? Or maybe you just want to give our Product Managers some feedback? Then we recommend you attend the appropriate User Group Meetings.
- Are you interested in earning Continuing Education Units (CEUs)? Doble CEUs are accepted by many state licensing boards for P.E. certification and renewals, and many also qualify for NETA's CTD program. Check the conference handout about CEUs or the Doble website for additional information on which sessions offer CEUs.
- Talk to your Client Service Engineer! Your Doble Client Service Engineer will be happy to help you pick the right sessions for you and your position. If you do not know who your Client Service Engineer is please email [help@doble.com](mailto:help@doble.com) and we will have them contact you. On site at the event, stop by the Doble Registration Desk and we can connect you with your Client Service Engineer. Monday evening we will have the opportunity for you to locate your Client Service Engineer in the Doble Product Room.



### **My Schedule Does Not Allow Me to Attend the Entire Program. Can I Come for Just One Day, or Even One Presentation?**

Yes! You may attend as much – or as little – of the Client Committee Meetings and PTUG as your schedule permits. This is especially noteworthy for clients within driving distance of the Conference.

### **What Do the Committee Abbreviations Stand For?**

You'll find these abbreviations used frequently to denote the main Doble Client Committees:

- ☐ **ACCA:** Arresters, Capacitors, Cables and Accessories Committee
- ☐ **AMM:** Asset and Maintenance Management Committee
- ☐ **BIIT:** Bushings, Insulators and Instrument Transformers Committee
- ☐ **CB:** Circuit Breakers Committee
- ☐ **IM:** Insulating Materials Committee
- ☐ **PACC:** Protection, Automation, Controls and Communications Committee
- ☐ **RM:** Rotating Machinery Committee
- ☐ **TX:** Transformers Committee

### **Are Meals Provided?**

Attendees are responsible for their own meals - with these exceptions:

- ☐ **Mid-morning and afternoon coffee breaks are provided daily to all attendees**
- ☐ Breakfast and Lunch are provided on Sunday to attendees of the "Basic Protective Relaying" workshop
- ☐ Breakfast is offered Monday morning for Committee Officers, Newcomers and attendees to the "Introduction to ProTesT" workshop.
- ☐ Breakfast is provided on Monday morning to Companions of attendees at the Companion "Ice Breaker" brunch. Companions only though!
- ☐ Lunch is provided on Monday to attendees of the "Introduction to ProTesT" workshop.
- ☐ **Dinner is provided Monday evening in the Doble Product Room to ALL attendees**
- ☐ There is a Group Social dinner clients can sign up for on Wednesday evening. (Companions welcome) for \$ 35.00 per person (a \$ 75.00 value)
- ☐ Breakfast and Lunch are provided on Thursday to attendees of the "Advanced ProTesT Settings" workshop
- ☐ Breakfast and Lunch are provided on Friday to attendees of the "Laboratory Diagnostics" seminar

### **What Solutions Will YOU Bring Back to Your Company?**

Throughout the week take notes on points of key interest to you and your company. Specify any action items your company should immediately consider based on information presented by your peers at the Conference. Many veteran Conference attendees draft such "highlights" into their trip report and share it in a debriefing with their team members and/or management upon return.

If you have any additional questions please email [events@doble.com](mailto:events@doble.com) or call 617-926-4900.

***Hope you have an enjoyable and beneficial experience at the  
Doble Client Committee Meetings and PTUG!***